

## Emergency Hot Tub Life Support

**Important:** This is a temporary measure only. It is not a permanent fix.

A qualified service technician must troubleshoot and resolve the underlying issue.

**Follow these steps at your own risk.** Failure to follow instructions may result in damage to the spa.

Ament Spas & Pools assumes no responsibility for damage or injury caused by neglect of any portion of this procedure. This is provided solely as a recommendation for the spa owner's use.

### When to Use This Procedure

If your hot tub stops heating and:

- \* The external temperature is below 32°F (0°C), or
- \* The water temperature is noticeably dropping

**Follow the steps below to protect your spa from freeze damage until service can be performed.**

### Step 1 — Apply Temporary Heat \*

1. Place a bucket heater inside the shell where the water resides.
  - a. A thermostatically regulated heater or livestock tank heater will not work.
2. Wrap the power cord around a broom handle, or something that spans the width of the spa and position it in the middle of the cover so the heater does not touch the spa shell directly.
3. Close the spa cover securely.
  - a. Cover with blankets if any cracks or gaps are noticeable.

**Note:** This method requires continuous monitoring. Bucket heaters can cause overheating if left unattended. Water temperature should be a minimum of 85°F (29°C ). Use a household thermometer to test the water regularly. Water temperature should never exceed 110°F (43°C). Unplug the heater as needed to maintain safe temperatures.

### Step 2 — Protect Equipment (Optional but Recommended)

1. Place a trouble light in the front control panel area.

2. Close the panel as best as possible to help maintain warmth around exposed tubes, pipes, and equipment.

**Note:** Do this with caution and monitor regularly to avoid safety risks.

### Important Information

- This method is not a guarantee; however, it may help reduce the risk of damage
- If the water temperature in the spa drops below 85°F (29°C), there is a high risk of damage occurring.
- Service technicians cannot safely repair a spa if external temperatures are below 20°F (-6°C).
  - Cold weather below this threshold can make components brittle and increase the risk of fractures or damage.

### Ament Spas & Pools Commitment

We understand winter emergencies can be disruptive. Our team will work with you to arrange service and resolve the issue as quickly as possible. Thank you for your understanding and continued support. You can reach us at 320-252-0130



\* Proper set up of a bucket heater